

	spaces that the surgery can customise to show their own messages of which Lindsey is open to suggestions for content. Dr Danaher asked the group for their thoughts on healthy recipes which could be uploaded to the monitor and possibly our website.	PRG
3.	<p><u>Put Patients First Campaign and petition</u></p> <p>Lindsey explained this campaign to the group. It is being run by the Royal College of General Practitioners and there is a petition to go with this which is situated in reception. Due to the sheer volume of GP workload and a growing crisis the petition asks for the Prime Minister to increase the share of the NHS budget spent on general practice in England to 11% by 2017. Lindsey advised there are two large posters in the waiting area and a link to their website on ours.</p>	
4.	<p><u>New Chairperson</u></p> <p>All in attendance were happy for MF to take over as Chairperson from KT.</p>	
5.	<p><u>Any other business</u></p> <p>a) <u>Booking Appointments at Reception Desk</u> It was queried if patients were able to book same day appointments at the reception desk when they become available in the morning and afternoon. Lindsey confirmed they could and that the receptionists shared appointments between walk in patients and those on the telephone. Neither way guarantees an appointment.</p> <p>b) <u>Prescription Queries</u> It was queried if medication on repeat could be reviewed so that they are not prescribed if not necessary each month. Also, MF asked if a prescription could be done for spare days at the end of month on some medication to bring repeats starts all to the same date. Lindsey to discuss options with Dr Danaher and communicate to patients</p> <p><i>Post Meeting Note: The prescriptions are set at 4 weeks rather than monthly cycles. It is not possible to many monthly adjustments.</i></p>	
6.	<p><u>Date of next meeting</u></p> <p>Thursday 23 October 2014, 6.30pm at Groby Road Medical Centre.</p>	